



KEY ACCOUNT MANAGER

Financial Services Guide (FSG) PART 2
Adviser Profile August 2016

Emma Samers

Authorised Representative No. 1244840
of Super Advice Corporate Services Pty Ltd, Corporate Authorised Representative No. 245602

Emma loves to spend her free time relaxing with her husband and two young girls. She enjoys a range of activities including visiting with extended family, lunch outings and trips to Rottnest and the south west of WA. Emma is passionate about her family's health and loves to read up on all health related topics. She likes to keep fit by dancing and practising yoga.

ADVISER ROLE

Emma ensures the appropriate recommendation and service is provided to clients on a daily basis, whilst developing long term relationships. Emma is a salaried employee of Super Advice Corporate Services Pty Ltd (SACS) and may be entitled to bonuses and/or other benefits.

QUALIFICATIONS

Emma has completed the Diploma of Financial Planning units 1 & 2, and Certificate IV in Superannuation (ASFA 100).

PROFESSIONAL EXPERIENCE

Emma has over 10 years experience in the Financial Services Industry and she has held a range of positions including Client Services Manager, Key Account Manager and Executive Assistant.

AUTHORISATION

Super-Advice holds an AFSL No. 283049 and is responsible for the advice provided. Emma is authorised to advise and deal in the following financial products:

- Life Risk Insurance Products
- Superannuation

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Maintaining close working relationships with clients ensures we are the first port of call when they require assistance.
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SUPER-ADVICE | 1300 557 782

PERTH Level 3, 8 Outram Street West Perth WA 6005. PO Box 519, West Perth WA 6872

SYDNEY Level 8, 1 York Street, Sydney NSW 2000. GPO Box 229, Sydney NSW 2001

AUCKLAND, NZ 15 Nixon Street, Grey Lynn, Auckland, New Zealand 1021. PO Box 90590, Victoria Street West, Auckland 1142 NZ



Privacy Statement

Why we collect your personal information

We collect personal information, including sensitive information (e.g. health information), from you to provide you with services including financial advice.

We may also use your information to comply with legislative or regulatory requirements in any jurisdiction, prevent fraud, crime or other activity that may cause harm in relation to the particular products or services provided, and help us run our business.

If you do not provide all the information we request, we may no longer be able to provide a product or service, including financial advice, to you.

Collecting and disclosing your personal information

We may disclose your personal information to other members of our organisation, anyone we engage to do something on our behalf such as a service provider, and other organisations that assist us with our business. We may also disclose your personal information to third parties such as a complaints body to whom a complaint relating to a product or service is referred, any party acquiring an interest in our business and anyone acting on your behalf.

We may also collect from the parties listed above any personal information they may hold about you which relates to our provision of financial advice.

We may disclose your personal information to an entity which is located outside Australia. Details of the countries where the overseas recipients are likely to be located are in our privacy policy.

As a provider of financial services, we have obligations to disclose some personal information to government agencies and regulators in Australia, and in some cases offshore. We are not able to ensure that foreign government agencies or regulators will comply with Australian privacy laws, although they may have their own privacy laws. By using our products or services, you consent to these disclosures.

We are also required, pursuant to the Anti-Money Laundering and Counter-Terrorism Financing Act (AML/CTF) and its corresponding rules and regulations, to implement certain client identification processes. We may be required to obtain information about you at the time of providing financial services to you and from time to time in order to meet our legal obligations. We have certain reporting obligations pursuant to the AML/CTF Act, and information obtained from or about you may be provided to external third parties and regulators in accordance with the requirements imposed on us.

Other important information

We are required or authorised to collect personal information from you by certain laws. Details of these laws are in our privacy policy. Please contact us if you would like a copy.

Our Privacy Policy outlines:

- how you can access the personal information we hold about you and ask for it to be corrected;
- how you may complain about a breach of the Privacy Act 1988 (Cth), or a registered privacy code and how we will deal with your complaint; and
- how we collect, hold, use and disclose your personal information in more detail.

We will update our privacy policy from time to time.

Where you have provided information about another individual, you must make them aware of that fact and the contents of this privacy statement.

We may use your personal information to contact you or send you information about other products and services offered by our preferred suppliers. If you do not wish to receive marketing communications from us please call us on 1300 557 782.

Responsibility

Super Advice Services Pty Ltd holds an Australian Financial Services Licence (No. 283049) and is responsible for the advice provided by its representatives.

This Adviser Profile has been authorised for distribution by Super Advice Services Pty Ltd and must be read in conjunction with the Financial Services Guide.

Australasia's Leading Employee Benefits Consulting Group



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